



PARKS, RECREATION AND OPEN SPACE COMPREHENSIVE PLAN LIBRARY, RECREATION AND CULTURAL SERVICES ALL-STAFF WORKSHOP January 2003

This report contains an Executive Summary, a detailed summary of the workshop discussion, and the results of the questionnaire.

I. EXECUTIVE SUMMARY

A. Introduction

The Library, Recreation and Cultural Services (LRCS) Department gathered on January 21, 2003, at the Hillyard Community Center for an all-staff workshop. The workshop was held as part of the process to develop a new Parks, Recreation and Open Space Comprehensive Plan. The purpose of the workshop was to involve staff in the creation of a new vision for parks, recreation programs and open space for the next 20 years. Thirty-six staff attended the workshop, and 21 submitted written comments.

B. Participants

Sue Ala, LRCS

Dena Amend, LRCS

Barb Bertsch, LRCS

Leslie Brecke, LRCS

Tina Cammann, LRCS

Scott Duckett, POS

Molly Elliott, LRCS

Lori Farah, LRCS

Misty Fisher, MIG, Inc.

Karen Freytag, LRCS

Sarah Griffin, LRCS

Renee Grube, LRCS

Sue Harnly, LRCS

Carol Hurd, LRCS

Angel Jones, LRCS

Cortez Jordan, LRCS

Val Kime, LRCS

Rita Kingbury, LRCS

Sheree Lloyd, LRCS

Mark Loigman, LRCS

Mel Mann, LRCS

Sally McIntyre, MIG, Inc.

Sarah Medary, POS

Robert Mervina, LRCS

Kellie Nemke, LRCS

Laura Niles, LRCS

Gayle Orre, LRCS

Tim Patrick, LRCS

Carrie Peterson, POS

Patty Prather, LRCS

Andrea Riner, POS

Rich Scheeland, LRCS

Sandy Shaffer, LRCS

Craig Smith, LRCS

Doug Smith, LRCS

Bruce Steinmetz, LRCS

Jen Strong, LRCS

Yuanglin Toupleors, LRCS

Raquel Wells, LRCS

Janet Whitty, LRCS

Nicole Wright, LRCS

C. Overview

Sally McIntyre from Moore Iacofano Goltzman, Inc. (MIG) gave an overview of the morning's agenda. Following the agenda overview, staff broke into five small groups for discussion, facilitated by MIG and Parks and Open Space Division (POS) staff. Each small group discussed the following topics:



- **Vision and Values:** If you overheard a customer talking about the City's parks, LCRS services and open space 10 years from now, what would you want to hear?
- **Service Strengths:** What does the City do particularly well in providing recreation and cultural services?
- **Service Improvements:** What parks, recreation and cultural service, and open space improvements are needed?
- **Priority Issues:** What are the three top priority improvements that you have identified in your discussion?

At the end of discussion, a spokesperson for each group summarized their goals and ideas. Following each group summary, participants were given an opportunity to comment on the group's work and to ask questions.

D. Key Findings

The following key findings emerged from the workshop and written comments:

- The staff's **vision and values for the future** of City parks, LCRS services, and open space include:
 - Safe, clean, well-maintained and environmentally friendly parks and facilities;
 - Geographically, economically, and physically accessible parks and recreation opportunities;
 - Diverse, community-based programs (age, cultures, abilities, languages); and
 - Excellent customer service.
- The City's **service strengths** include:
 - Program variety and diversity;
 - Specific programs, including the Hult Center and summer concerts, specialized recreation and inclusion services, outdoor programs and youth programs;
 - Park and facility maintenance;
 - Outstanding recreation opportunities and cultural facilities (Library, Amazon pool, Hult Center, bike/jogging paths);
 - Affordability, despite budget cuts;
 - Responsiveness to customers and community need; and
 - Excellent, professional, committed staff.
- The following **service improvements** are needed in parks, recreation and cultural services, and open space:
 - Renovate existing parks and facilities, including Echo Hollow and Sheldon Pools;
 - Build more pools and expand hours;
 - Develop neighborhood-based community centers for all ages and abilities;
 - Provide adequately distributed parks and open space to serve all areas of the City;
 - Develop additional park amenities, such as water spray parks, trails, and restrooms;
 - Build a City-owned sports complex to provide more sports opportunities;
 - Offer more diverse, accessible, and affordable programs, including adult programs;
 - Make outdoor/environmental programs more affordable;
 - Plan more special events (concerts/festivals);
 - Expand performing, visual, and cultural arts and make them more affordable;
 - Increase marketing of programs;
 - Offer more opportunities for drop-in recreational activities;
 - Provide a stable source of funding for parks, recreation and cultural services; and
 - Develop and improve partnerships with the community.
- Staff identified the following improvements as **top priority issues**:
 - Develop and construct a system of neighborhood-based community centers;



- Update existing parks and recreation facilities;
 - Acquire and develop open space and parks community-wide;
 - Offer programs for all ages and abilities; and
 - Stabilize funding.
- Parks, recreation and cultural services, and open spaces offer the following **benefits**:
 - Personal benefits, including youth development, health and wellness, opportunities to enjoy nature, and improved quality of life;
 - Community benefits, such as a developed sense of community and opportunities for family recreation and social interaction; and
 - Economic benefits, such as attracting business and improving the value of housing.
- Staff identified the following as **core values** that guide service decisions and staff actions:
 - Professionalism and customer service;
 - Affordable, accessible, diverse programs;
 - Quality, innovative parks and facilities;
 - Environmental sensitivity;
 - Efficient and effective use of funding;
 - Leisure opportunities that contribute to a better quality of life; and
 - Excellent staff who make a difference in the lives of community members!
- The following improvements would make parks, programs, and facilities more **accessible to people with disabilities**:
 - Providing more information about program, park and facility accessibility;
 - Providing free tickets to Hult Center events for low income people who are experiencing disability;
 - Working with other agencies and individuals with disabilities to identify other program improvements;
 - Adding more accessible restrooms;
 - Improving accessibility at pools;
 - Renovating existing facilities with accessibility in mind;
 - Involving individuals with disabilities in project development; and
 - Improving accessible parking.
- Staff felt that the following **partnerships** would be important to LRCS:
 - Shared facilities and programs with schools (school districts);
 - Coordination between LRCS and Parks and Recreation for planning; and
 - Improved partnerships with media, private businesses, and community organizations.
- **Communication** with City residents could be improved through the following:
 - Using marketing to increase awareness of existing services and benefits;
 - Improving relationships with all media venues; and
 - Investigating other types of public information (website, newsletters, notices).

II. DISCUSSION

A detailed summary of the small-group discussions follows.

A. Group 1

Vision and Values

- We help youth grow and develop
- Our facilities and programs are better than any private provider
- The restrooms are great
- People say, "I love our special places and recreation facilities!"
- We have great staff and facilities
- Taxes are well spent
- Programs are for everyone (i.e., cultures, abilities, languages, etc.)
- Therapeutic recreation work is so good that everyone can do inclusion
- The government has recognized the role of recreation in public safety
- Recreation provides a "safe" community
- We bring the community together

Service Strengths

- Partnerships
- Creative staff
- We recruit, hire and train the best staff
- Summer programs
- Community resources and a wide variety of programs
- Water-safe community
- Good value--affordable
- We're a model for other communities
- Special events
- Amazon Pool
- We are resourceful and adaptable

Service Improvements

- Parks and facilities
 - Neighborhood-based, community recreation centers for all ages and abilities
 - More community focal points (i.e., spray parks, gardens, etc.)
 - "Multi-service" community center hub
 - Water spray parks
 - Restrooms
 - More state-of-the-art indoor sports facilities
 - More bike paths
 - Lighted City trails to extend their use
 - Upgrade Echo Hollow and Sheldon Pools
 - Do not use "band aid approach" to facilities like Amazon Pool
 - Improve River House
 - Our facilities do not support us
- Programs
 - Wide range of programs
 - Self-directed programs
 - Low-cost or free programs
 - Adult services
 - Multi-cultural services
 - More community events
 - Family outdoor activities
 - More diverse cultural services to represent the whole community



- Improved after-school programs with expanded age groups, etc.
- Increased hours for all our programs and facilities (hours, nights, Saturdays)
- Aquatic adult league sports
- Sports for people with disabilities
- Other sports not currently served (i.e., disc golf, lacrosse)

- Public safety and transportation
 - Need to recognize our role in public safety
 - Add emergency stations
 - Coordinate with public safety
 - Form partnerships with police
 - Form partnerships with LTD
 - Provide free transportation to our programs/facilities

- Other
 - Accessibility
 - Affordability
 - More money and resources
 - Marketing
 - Well-rounded staff, not specialists
 - More recognition for staff and council
 - Two-way partnerships
 - Coordinate with WOW
 - Add community art to parks (i.e., solar system at Skinner Butte)
 - Create a Park and Recreation District

Priority Issues

- Neighborhood-based community centers
- Create programs for all ages
- Make the hours accessible and affordable for all
- Create long-term, stable funding
- Serve a diverse community
- Restrooms
- Remodel Sheldon and Echo Hollow Pools
- Build a pool in the Churchill/Whitaker area
- Establish safe places for teens
- Focus efforts in the Santa Clara/River Road area

B. Group 2

Vision and Values

- Making a difference
- Clean, friendly, and safe programs and facilities
- Fun!
- Accessible
 - Physically
 - Geographically
 - Economically
 - Culturally (language)
- We fit Eugene
- Community based
- Community supported



Service Strengths

- Meets needs/fills gaps
- Diverse offerings
- Senior programming at Campbell Center
- Outdoor program contracts with the school district
- River trips
- Environmental education
- Efficient facility use and scheduling
- Summer Concerts in The Park
- Free
- Fun
- Local artists
- Special recreation programs at Hilyard Center
- Inclusion programs
- Visible and supported
- Hult Center is world class
- Eugene Library--raising the bar
- Amazon Pool
- Great staff
- Cosmic swims
- Dive in movies
- Dog parks
- Jogging/walking/bike paths
- Ridgeline trails
- Professional staff
- ORPA
- NRPA
- Staff development
- Youth programs and partnerships

Service Improvements

- Parks and facilities
 - Update/renovate outdated facilities
 - Need new facilities
 - Sheldon
 - Echo Hollow Pool (including plumbing)
 - Amazon Pool parking
 - Wading pools
 - Update aquatic equipment
 - Need a ramp at pools
 - Skate parks
 - Synthetic turf fields
 - Indoor gyms
 - Restrooms
 - Lighting
- Programs and services
 - Better and more marketing of services to the public
 - Improve public information (i.e., notices of pool closures, etc)
 - Aquatics program--public safety education
 - Team sports for people with disabilities
 - Full-service, all-age community center
 - Need more adult programming
 - Softball for adults
 - Need more drop-in programs



Priority Issues

- Update Sheldon and Echo Hollow Pool
- New pool and community center
- Downtown skate park with street course and bike facility
- Find needed operating funds to meet core service needs and to meet high community expectations
- Expand adult programs
- Update old facility equipment
- Create community water safety program
- Revive community center system
- Ensure operating funds to staff
- Maintain programs

C. Group 3

Vision and Values

- "What a great new community center in Bethel"
- "What a great new gym at Hillyard and Amazon center"
- "Wow, you're open on weekends and evenings!"
- Programs for everyone
- More restrooms in the parks
- Great new partnerships with 4J School District
- Collaborate both programs and facilities
- Great relationships with the media
- Great having staff in the parks, helping with programs and supervising the kids
- Innovative play structures and indoor play areas for the kids
- "Love those water parks!"
- More diverse cultural offerings
- Great job developing programs while prioritizing as well
- Rebuild neighborhoods through parks
- Envision City-wide neighborhood park adoptions
- Better connections to our rivers, keeping it safe and accessible to all
- Love that intergenerational programming
- New year-round pool at Churchill
- New sports complex
- Affordable programs
- Consider sliding scale

Service Strengths

- Customers feel important
- Encourage feedback
- Follow through with comments/suggestions
- Keeping costs down as much as possible
- Provide good infrastructure with something for everyone
- Bike friendly; good bike paths
- Great environmental ethics
- Committed to providing services to people with disabilities
- Committed staff
- We recognize the important of improving partnerships



Service Improvements

- Parks and facilities
 - Envision adequate facilities in ALL parts of town
 - More multi-use facilities in all parts of town
 - Develop a new environmental facility on the river
 - Purchase a pool cover for Amazon Pool
 - Provide structure to allow Amazon pool to operate year-round
 - Improve operating hours by increasing night and weekend hours
 - Plant more flowers and color in our parks and at facilities
 - Improve skater facilities
 - Increase the number of skate parks
 - Want/need facilities in the Bethel and Whitaker neighborhoods
 - Increase and upgrade any workout equipment
 - More multi-use, indoor and outdoor, facilities
 - Tennis courts
 - Roller blading
 - Foosball
 - Drop-in pool
- Programs and services
 - Consistent and stable program offerings
 - Prioritize programs
 - Make programs accessible to all
 - Create special events for families
 - Need more outdoor education to all citizens
 - Include senior programming at all sites/facilities
 - More small events
 - Competitions
 - Cards
- Funding and fees
 - Stabilize and sustain funding
 - Reduce fees
 - Offer sliding scales
 - Scholarships
- Other
 - Need to create a citizen advisory board
 - Improve staff diversity and training
 - Improve partnerships with LRCS
 - Involve the youth by mentoring and/or job training
 - Need a more consistent relationship with schools to help our after-school programs
 - Increase accessibility to our community groups to Hult Center
 - Create more team-building

Priority Issues

- Stabilize funding
- Provide complete and adequate facilities in all parts of town
- Multi-use facilities
- Underserved areas like Bethel
- Provide intergenerational programs accessible to all, regardless of age, income, ethnicity, and ability



D. Group 4

Vision and Value

- The community participates because of the outstanding opportunities we provide to them
- The parks are beautiful and GREEN!
- Opportunities are provided for all ages and areas throughout Eugene to do things in groups or individually
- There are great programs and ample parks
- Like Eugene because of the quality of life and that parks and programs they have used are a part of their quality of life
- Opportunities and services are available for all ages and abilities with affordable prices
- The City hasn't cut recreation and services in the last 10 years (i.e., continued vision)
- There is a strong sense of community pride
- Volunteerism is high
- Vandalism is low
- We've been new, innovative, creative, fresh, and hip
- People come to the City of Eugene for programs and services instead of going to others/private
- City of Eugene sets the benchmark for others
- The City has listened and been responsive to the community
- We're "clean"
- We're environmentally friendly

Service Strengths

- Youth programming is good
- We offer diversity in programs and prices. There is something for everyone
- Our bike paths and open spaces are exceptional
- Cultural offerings reflect our diversity
- Opportunities are provided for families
- Despite budget cuts, we offer quality programs
- We've designed programs in response to community risk factors and consumer demand
- We provide model programs for specialized recreation
- Our ropes course is outstanding
- We have developed a good relationship with the community
- We are friendly, open, welcoming. We provide a community for people
- We provide diversity programs for seniors
- We have a beautiful new library and renovated pool

Service Improvements

- Parks and facilities
 - Provide interconnected bike paths for City-wide, off-street traveling, including better access around the City and to parks
 - Provide more open space and parks in all areas of the City
 - Acquire and develop more parks
 - Provide more pools (indoor and outdoor)
 - Create community Centers that create space for shopping, recreation, entertainment
 - Parks, open space and river access in the Courthouse complex
 - Preserve natural areas along the riverfront
 - Develop a White Water Park that enhances salmon habitat
 - Plant more natural vegetation in the parks to help alleviate allergies
 - Provide better lighting on bike paths
 - Develop a City-owned sports complex
 - Provide more restrooms



- Programs and services
 - Provide more adult programs connected with lifelong learning classes
 - Provide low cost sports programs that allow youth to reach their highest level (highly competitive)
 - Offer more public safety programs
 - Offer free public service programming
 - Provide more active senior programs (aging baby boomers) in all areas of the City
- Other
 - Demonstrate benefits to the Santa Clara and Bethel areas
 - Combine parks and recreation
 - Stabilize budget
 - Develop a stable, long-term vision
 - Conscious partnerships
 - Partnerships that go both ways, with benefits for both sides
 - Stop giving away our tax dollars to businesses. Support the local economy by having business WANT to come to Eugene
 - The draw for large businesses should be the amenities that the City provides

Priority Issues

- Stable budget
- All age and all abilities programming
- More acquisition and development of open space/parks/facilities community wide!

E. Group 5

Vision and Values

- Outstanding, affordable, geo- and socio-economically accessible
- Well known programs
- Community, network buildings
- Customer friendly
- Something for a wide variety of people (age, gender, etc.)
- LRCS programs contributing to the local economy (attractive to people and businesses)
- People come here for the exceptional programs, parks, etc.
- People recognize the value the programs provide: health, meaningful activity, learning, sense of community, and safety

Service Strengths

- A wide variety of programs are offered relative to the size of the population and the resources we have
- Maintaining parks, facilities, and open spaces
- Attracting and hiring good staff
- The Hult Center (and all the programs offered there)
- The new Eugene Library
- Amazon Pool
- Responsive to our customers and do a good job with our partners to extend resources and work cooperatively
- Staff really want to help and be responsive to community and individual needs
- Programs are a part of peoples lives (plan their days around them)



Service Improvements

- Parks and facilities
 - Reserve more parkland and open space
 - Cuthbert is underutilized
 - Expand and update recreation and community centers
- Funding and fees
 - City is/may be involved in too many programs and budget reductions cause them to not be effective
 - Financial resource limitations hamper programs that could be or used to be offered
 - Stabilize funding
 - Look at privatization, sponsorships, service districts for the future
- Other
 - Better job informing the community what is available
 - Marketing is done by individual divisions
 - Could have integrated systems (i.e., computers, processes, information sharing to help disseminate information about program offerings)
 - Different divisions and departments need to see each other as part of the whole organization to share and help more
 - Need a plan (long term) to show where we are going
 - Keep in mind geographic areas and respond to growth patterns
 - Help people understand and value services they are getting. This is vital to keeping support from the community
 - Go back to “community center” model

Priority Issues

- City should provide comprehensive, wide-spread integrated community center programs that are affordable and intergenerational
- The existing Sheldon Center could be remodeled and programmed to do this
- Develop a major outdoor cultural facility as a destination facility (i.e., expand or update Cuthbert building for tourism and economic development)
- Continue to expand open space acquisition
- Maintain what we have. Be prepared to update our facilities in the future and preserve our facilities infrastructure
- Marketing internal and external for existing programs to the public, communicating within the City organization and employee and program recognition
- Stabilize funding (i.e., consider Park and Recreation Service District)
- Ensure public understands the value they receive from the PROS services

III. QUESTIONNAIRE RESULTS

The staff was asked to complete a questionnaire. A detailed summary of their responses follows. The numbers in parentheses indicate how many people mentioned a particular statement.

1) If you were to imagine a customer talking about Eugene ten years from now, what positive things would you want to hear them say about the City's parks, recreation and cultural services and open space opportunities?

Parks and Facilities

- Parks are clean (6)
- Parks are safe (6)
- Parks are accessible (4)
- Parks are well-placed in neighborhoods and throughout City (3)
- Parks are environmentally friendly (2)
- Parks and facilities are affordable (2)
- Ample number of parks to meet individual needs
- Multi-use facilities
- Great facilities
- Excellent facility in the Bethel area
- The diversity of facilities is outstanding
- Facilities are open evenings and on the weekend
- Neighborhood park adoptions
- Community ownership of parks and open spaces
- Little vandalism
- Well maintained, with lots of fun play structures
- A restroom in every park
- Places to go to recreate independently
- Innovative play areas (VRC, Gateway)
- The new sport fields and parks provide more opportunities for our youth
- Cutting edge facilities, setting a benchmark for other districts
- City parks are source of community pride
- The facilities, parks, and open spaces add to the livability of the community

Programs and Services

- Programs are affordable to all (5)
- Programs serve all ages (5)
- There is something for everyone (3)
- The City's programs make a difference to youth, teens, adults, seniors, families (2)
- Programs are offered in a variety of settings and convenient locations (2)
- The diversity of programs and facilities is outstanding
- They provide excellent services for youth, even the older hard to reach teens
- People value and participate in ALL that they can because there are so many outstanding opportunities
- Things to do in groups, organized events
- Unique programs
- Diverse, innovative programs
- Fun, friendly programs
- Recreation services are in a healthy partnership with schools and other providers
- People value these services and feel they contribute to the health of our community
- They utilize these services
- They tell others about these services
- Cutting edge programs, setting a benchmark for other districts



Other

- Staff commitment to customer service (4)
- High level of professionalism
- People want to live in Eugene because of the quality of leisure and educational opportunities afforded by LRCS
- People look to City (instead of private services) for innovative and current, creative opportunities
- Better programs than private businesses
- Good prior long-term planning and vision is paying off
- That we helped to shape their leisure pursuits
- That we gave them the chance to try something new
- Innovative and creative
- We have grown with the community and been able to continue to add services
- Not being cut anymore. Stable budget
- People feel we are effective and efficient by using our tax dollars well
- Partnership with 4J and Bethel
- Good relationship of media, utilize net
- Community-based and community-supported
- The City has made positive improvements to keep up with the population growth and changes in the times
- City is meeting the needs of the population
- City is using resources wisely any in proper proportion to needs
- City is communicating to citizens and listening to desires
- City is truly in touch with what citizens want
- People feel their opinions matter
- City has always kept the environment in mind and as one of the top priorities
- City is a great place to live, work, and play

2) In your opinion, what are the three *most important benefits* that people in Eugene get from City's parks, recreation and cultural services, and open space opportunities? Try to think of benefits that users and non-users receive from these amenities. (Examples might include opportunities to enjoy nature or positive alternatives for youth).

Personal Benefits

- Youth benefits (6)
 - Youth services and programs (3)
 - Positive experiences for youth keep energy focused positively
 - After-school opportunities for youth
 - Opportunities for youth development
- Health and wellness (6)
- Opportunities to enjoy nature (5)
- Improved quality of life (4)
- Learning something new (2)
- Exercise (hiking, athletics, swimming) (2)
- Leisure enjoyment--reduced stress
- Peace and quiet--enjoying a walk in a park
- Personal growth
- Defined fun
- Opportunities to participate in art classes (youth and adult)
- Use of parks for all reasons (enjoying nature, using sport fields, playing on playgrounds)



Community Benefits

- Opportunities for families to recreate (5)
- Sense of community (4)
- Opportunities to interact with others (2)
- Sense of belonging/inclusion (2)
- A place where people are valued
- Opportunities to recreate with other members of the community at special events, the Hult, park concerts, dog parks, and athletic fields
- Opportunity to connect with other members of the community
- Positive alternatives for youth and adults
- Expanded cultural awareness
- Better physical fitness of the community as a whole
- Water safe community
- Civic pride leading to greater volunteerism and partnerships
- Opportunities to be in nature, play, recreate, and enjoy the benefits, adding to the life of the community
- Exposure to the arts and entertainment adds personality to the community
- Parks, performance venues, programs and facilities are a reflection of the community. We are proud of them and want to share it with others
- Diversity of activities equals a vital, vibrant City
- Bragging rights--see how cultured we are!

Economic Benefits

- Attracts business
- Improves the value of housing in the community
- Improved livability of Eugene

Other

- Parks and programs are accessible for all physical abilities, economic levels, cultural backgrounds, and ages (5)
- Excellent facilities
- Amazon pool
- Hult Center along with parks
- Opportunities for recreating individually and collectively

3) What should the *core values* of the Library, Recreation and Cultural Services Department be (i.e., what beliefs drive our decisions and govern our actions as employees)? Do you think our values are different from the values we practice? (Examples of core values might include affordability or teamwork.)

Staff

- Professional customer service (2)
- To value staff as the City's greatest commodity
- Keep the lines of communication open among staff in different divisions, that is, work and plan in a coordinated manner
- Diverse workforce
- Amazing teamwork
- Honor diversity to some degree. We need more volunteers and employees of color and ethnic origin
- Qualified work force. We do not pay our youth workers enough to retain quality long-term employees
- Opportunities for advancement and training for employees



Programs

- Diverse programs (2)
- Award winning programs
- Programming for ALL ages
- Opportunities for programs
- Quality programs
- Safe and welcoming programs, facilities and equipment
- Proactive, preventive activities and times of service

Affordability

- Concerns with affordability (4)
- Scholarships can't cut it
- Maintain free and/or inexpensive programs
- Affordable leisure and cultural opportunities should be available to anyone who seeks it
- Make recreation opportunities affordable and accessible for ALL Eugenians
- Affordability to some degree

Accessibility

- Accessible to everyone (6)
- Provide the recreational resources to serve all the diverse users in Eugene
- Total involvement. Let's keep the whole community in mind, e.g., youth, adult, special needs, seniors, minorities, etc.
- Try to provide service of some kind for any age person in any physical or mental state and in any economic state
- Physical accessibility to a high degree
- Accessibility
- Accessible programs

Environmental Sensitivity

- Protect natural areas, and when possible, make them accessible by trails
- Clean and green (environmentally sensitive)
- Clean industry
- Environmentally friendly to some degree

Quality of Life

- Providing leisure/cultural opportunities contributes to a better quality of life
- Through playing together people are more positive
- Improving the health of our community
- Life-long learning
- Improve community wellness
- Fitness and health

Funding

- Efficient and effective use of the public's money
- Offer the best programs possible within the budget restrictions we have
- We are value oriented and budget driven
- Use partnerships to share resources and expand services
- We need better partnerships where we can do what we say; we can do with the resources available to us
- We can offer much more and make our facilities more available if we had the vision and the resources



Other

- Communication
- Communication with community--so they want to support our services
- Democracy--all having a say
- Improve community property values
- Economic benefits of programs, creating jobs and revenue for the community
- Perception is everything. We may be meeting these values in our minds, but what does the population think of us?
- One core value might be flexibility or the ability to change our services and programs based on the changing needs of our customers. Sometimes I feel we are guilty of making plans based on how we have always done things

4) What kinds of things does City of Eugene do particularly well in providing recreation and cultural programs and services? Use specific examples if possible.

Concerts/Cultural Events

- Provides diverse music to all (e.g., concert in the park)
- Concerts in Park to Hult (e.g., something for everyone)
- Cultural offerings reflect the diversity in our community
- Diversity of offerings and prices (something for everyone, free Hult offerings, summer concerts in the park)
- Summer concerts in the park
- Supportive of resident art companies/designation point for performance art
- Hult Center
- Hult Center services are outstanding in diversity and quality

Services/Programs

- Outdoor/Environmental Instruction (6)
 - Outdoor programs
 - Excellent outdoor/environmental instruction in classes
 - Outdoor program contracts with school districts
 - Teach outdoor skills in a safe environment
 - Environmental programs
 - The outdoor program, although recently diminished, assists young and old to discover and use our natural playgrounds wisely and safely
- Youth programs (4)
 - Youth programs, especially fun for ALL
 - Youth programs and partnerships
 - After school activities (KCA)
 - Youth focus is done well, specifically art classes for youth, KLA, etc.
- Diverse program offerings (4)
- Senior programs (2)
- Library (2)
- Specialized recreation programs (2)
- Low cost programs/free services
- Athletic programs
- Adult athletics provides a wide range of activities for a large client base
- Programs have been built based on community risk factors and consumer demand
- Inclusion services



- Responsive to community need and working with outside agencies in small cooperative programs
- Partnership to provide better services
- Services provided in most sections/areas of the City
- Communication with community about the importance of our services

Parks and Facilities

- Good bike paths (2)
- Open spaces
- Dog parks
- Pools/indoor pools
- A good learn-to-swim program and great facility in Amazon Pool
- Amazon pool
- Safety
- Efficient facility use and scheduling
- We have clean, safe, well-maintained facilities and parks

Use of Funding

- Despite cuts and financial difficulties, we maintain quality programs (3)
- Doing more with less
- The swimming pools provide an incredible array of services with their limited resources
- Bang for Buck in recreation programming--as much as possible with available resources
- Creative ways to extend resources by working with partners and sponsors

Accessibility

- Accessibility--ADA
- Disabled services
- Services for persons with disabilities

Staffing

- Good pool of temporary employees that are talented and service-oriented
- Staffing
- Great management and programming staff
- Great service (well educated/trained)
- Really care how employees feel
- Staff relationships with public
- Professional development
- Recreation staff are tremendously gifted and giving people who work very hard for the betterment of the community

Other

- Families have opportunities to play together
- Really cares how citizens feel
- Excellent job on inclusion
- Encourage customer feedback and follow through
- We have been responsive to a culturally and politically diverse community
- An attitude of we can do it
- Welcoming to community--providing a home away from home

5) What kinds of things does the City do particularly well in providing and maintaining parks, open space, and recreation facilities? Use specific examples if possible.

Parks and Facilities

- Maintenance (7)
 - Facilities are well maintained (2)
 - Park grounds are well-maintained (2)
 - Our equipment is safe and well maintained
 - Clean parks, good maintenance, keeping equipment current
 - Mowing and planting in well-used park areas
- Playing fields (2)
 - We work well with Kidsports in providing playing fields for youth
 - We have beautiful parks and playing fields
- Bike paths (2)
- Dog parks (2)
- New skateboard parks (2)
- Amazon pool (2)
- New library (2)
- Rose Garden (2)
- Rhododendron Garden
- Jogging paths
- Great aquatic facilities
- New sport parks
- Beautiful parks (Alton Baker)
- Hendricks Park
- New parks
- Well-planned parks
- Parks have great plant materials
- We have several parks that bring people to them
- The commitment to having a large number of parks in areas throughout the City
- Keeping all recreation facilities open (need longer hours)
- Use of art funds to incorporate pleasant artwork into facilities (e.g., turtles at Amazon Pool)
- We build new facilities well
- Recreation facilities have improved accessibility--include transportation
- Committed to accessibility
- Safety and cleanliness are strong points--Amazon pool comes to mind

Open Space

- Ridgeline trails
- Trail system in South Hills
- Continue to purchase and acquire land for future use (open space)
- Public open space along river
- Keeping the wildlife relatively undisturbed
- We have a beautiful open space plan and wonderful staff directing this process

Other

- Provide a friendly community for people to come to (e.g., seniors)
- Provide services responding to community risk factors (e.g., ropes course)
- The Parks and Open Space staff has excellent, long-term vision. They're clearly planning for the future
- Provide vision support for new facilities: Library, Amazon responding to community requests, demands



- We are responsive as possible to community and their needs and wants (controlled by budget), e.g., renovation of Amazon pool
- The partnerships with 4J and Bethel School Districts have yielded great, shared resources for all ages
- Plan ahead with vision meetings
- Appearance of business as usual even with budget and staff shortages
- We have competent staff. We have staff that has developed great partnerships with non-profits and sport organizations and good leadership
- We have an intact infrastructure, good office furniture, and technical support
- We are a viable and highly regarded program locally and even nationally
- We have great visibility in the community

6) What could the City do to make tangible improvements in the following programs and services?

Outdoor/Environmental Programs

- Affordability (5)
 - More affordable (2)
 - Free public workshops
 - Programs not affordable to many
 - Reduce the cost of the Challenge Course
- Improved facility (2)
- Relationship with schools
- More interconnected bike paths
- Acquire more open space and do less development in areas along the river
- Increase staffing in order to maintain levels of service without a full-time manager
- Maintain the Ropes Course
- Maintain and develop new partnerships/contracts
- Market the programs
- Public service events
- More awareness of offerings
- Work with school districts, both outdoor activities and ropes course. Support these activities to give youth opportunities they might not otherwise have the chance to do
- Make them go away; private business provides this service
- Increase funding to re-establish adult services, and expand youth programming
- Stabilize budget
- Add more wildlife viewing areas with volunteers, etc.
- Make river more accessible and SAFE
- Better building to facilitate lecture series and classes on outdoor programs
- Offer a wider range of programs and course listings
- Communication
- Accessibility
- Diversity

Aquatic Programs

- Build more pools (9)
 - Build additional pools (2)
 - Need a pool in either the Churchill area or Santa Clara
 - Build at least one new pool in Churchill area
 - Build 2 more Churchill, Whitaker neighborhoods
 - More pools in SW, and SE pools in winter
 - Add another pool in the west Eugene area
 - Eventually, build another pool like Amazon--perhaps in West Eugene
 - Add more pools/multiplex (pool/community centers)
- Increase hours/usage (5)
 - Expand hours (2)
 - Cover Amazon pool for year round use
 - Keep pools open year round
 - Add more summer open swim times
- Upgrade existing facilities (3)
 - Update the existing pools with modern amenities
 - Upgrade existing (Sheldon/EZHO)
 - Upgrade Sheldon Pool and install a warm water or spa for patrons
- Improve marketing (3)
 - TV marketing
 - Does the public know what we offer?
 - Stage events at pools to showcase them better
- Water safety programs/awareness in the community (2)
- Bring back daytime lessons
- Increase fitness programs
- Health and fitness opportunities in all areas of the City
- Hot tubs
- More play features
- Add spray parks so there is a little aquatics everywhere
- More operating funds
- Stable budget

Lifelong Learning (classes)

- Adult classes (11)
 - More classes/programs for adults (3)
 - Provide adult opportunities (2)
 - Add adult programs, lower prices/fees
 - Adult classes, like U of O and LCC Community Ed
 - Increase funding to create adult services programming in the community centers
 - Contract to provide adult learning programs. If the downtown LCC building closes, we could host these programs out at recreation sites
 - Continue to reach the younger senior population
 - Partnership with LCC
- Inter-generational classes
- Revive community center system
- Re-create the community center system for all ages
- More programs and support for alternative transportation
- More free public programming
- Stable budget
- Offer more career development classes
- Relationships between departments and employees
- Need to partner with other organizations
- Expand course offerings. Cover areas that LCC neglects (e.g., cooking classes)



Special Events (concerts in the park, festivals)

- Plan more special events (6)
 - More concerts in the park (3)
 - More events like “We Are Bethel”
 - More events
 - We need to do more of these special events, although they are costly and difficult to get staff excited about
- Increase diversity of events (5)
 - More diverse programming that reaches a wider range of interests
 - Increase the multi-cultural offerings
 - More family activities
 - More events/concerts specifically aimed at children (12 and under)
 - Keep the diverse program offerings
- Expand programs. We are working for the same goal
- Give each event more meaning, much like the Eugene Celebration
- Get Pearl Jam here
- Great program
- Continue. It’s good
- Secure an underwriter for additional programming at the Cuthbert, perhaps even free concerts
- Stabilize budget
- Keep in mind special events when planning park areas so they may serve multiple purposes
- If we had a standing committee with a designated coordination, we could do a lot to market our programs through special events and bring in money to the community and sponsors by doing small events in partnership with other organizations and businesses

Sports (competitive or recreational)

- Facilities (10)
 - City-owned sports complex, instead of relying on schools (2)
 - Sports complex
 - City-owned sports complex to provide more opportunities for youth and adult recreation and competitive programs
 - Add indoor gym areas
 - Workout facilities
 - More facilities and shared facilities with U of O and schools
 - Growth opportunity in athletics is limited by lack of facilities
 - Number of turf fields, adult softball fields
 - Better facilities
- Specialized sports (8)
 - Indoor soccer
 - Lacrosse
 - Football
 - Kickball league
 - Rugby
 - Frisbee golf
 - Adult aquatic leagues
 - Water polo/swimming

- Youth opportunities (4)
 - High school (age) team sports
 - Youth sport leagues /drop in sport opportunities
 - Low cost sport programs for kids to obtain high levels of achievement
 - Provide better support to KIDSPORTS. Their staff is overworked and underpaid and the service is inadequate
- Offer recreational teams to non-competitive, non-athletic groups (those that aren't even good enough to be beginners)
- This is being met by other agencies and organizations through our athletic programs
- Stabilize budget
- Reduce fees
- Variety

Arts (performing, visual, cultural)

- More affordable (3)
- Provide more low cost entertainment at the Hult and Cuthbert
- More local use of Hult Center
- More concerts in the park
- Work to bigger City-wide events. Albany has done wonders with this
- More free opportunities in evening. Lunchtime lobby offerings are good. Make some in the evening
- More art museums
- Expand the arts services success at Amazon to other regions of the City. People shouldn't have to travel great distances for arts programming
- Increase programming
- Expand Cuthbert
- Need to expand in these areas. Stage a downtown arts festival
- MORE. MORE! We should have a showcase gallery of arts and do more in cooperation with Cultural Services. We need to bring the arts to this community through a variety of ways. We have the resources to do more in this area and can and should have a bigger vision of this. There is lots more we can do here
- Something for everyone
- Opportunity for youth to participate and experience different art forms
- Stabilize budget

Before- and After-School Programs

- Consistent relationship with schools
- Longer lasting vision
- Make it cost effective for City to run rather than a faucet of resources that needs to be turned off
- Stabilize budget
- Reduce fees
- Make more affordable to middle income families
- Offer scholarships to those who may not be able to afford before/after school program
- Refund the PYF system on a similar consortium of partnerships to create on-going drop-in services for kids at schools and centers, in addition to KLA
- More emphasis on year round programming and integrating summer and school year programs
- Get out of child care--provide classes only
- Continue programs--they have merit
- Variety of offerings
- Increase programming
- In a perfect world, there would be something for kids to do or somewhere to go ANYTIME there is no school



- Advertise
- Perhaps we can do a better job of marketing the programs in the schools to increase even greater participation
- These are very expensive programs to do correctly and there are other agencies that can do it for less than it costs us. Instead of spending the resources of doing a 'watered down program' in some cases, we should look at other ways of helping the youth in this community besides tying up the money and staff time in offering these programs. I suggest a major reorganization in this area. That would result in the development of a comprehensive plan that's financially feasible for us that links us with other agencies and organizations. The Recreation Division could be the coordinating body among all the stakeholders in this area by coordinating preventive comprehensive youth programs that takes into account the lean times we are in for, for the next 5 years.

Drop-In Activities

- Expand the offerings (2)
- Increase operating hours of community centers
- Weekend and evening open center hours during patrons leisure time
- Have community centers staffed for drop-ins (swim centers, youth, families)
- Need better facilities to accommodate drop-ins. Summer fun for all does well with this
- Build more gymnasiums at existing facilities
- Need weight rooms at community centers, so available weight rooms are not at pools only
- Advertise
- More for youth
- Expand the number of school sites where services are provided, especially for middle school students
- Stabilize budget
- Continue to do more of what we have already been doing
- We are doing some

7) What are some specific things the City could do better in providing and maintaining parks, open space, performance venues and recreation facilities?

Parks

- More parks
- More neighborhood parks
- More restrooms in parks (3)
- Provide more special events for families in the parks
- Plant more flowers
- Solar system art display (Skinner Butte Park) has been broken for more than one year

Open Space

- More open space in areas of the City that are lacking
- Maintaining natural areas along the river

Recreation Facilities

- More/new facilities (13)
 - Year-round pools in Churchill and south regions
 - Need another pool in West Eugene area
 - Wading pools
 - Multi-use facilities
 - Workout facilities
 - More facilities
 - Increase the number of facilities, in particular, in Southwest Eugene
 - Multi-use community center in Bethel area
 - New skate park and pool in North Santa Clara
 - Outdoor/Environmental facility--providing education environmental classes



- City-owned sports complex
- Create additional skateboard and BMX facilities at many locations and on bus routes
- Build and maintain athletic fields to accommodate heavy demand (artificial surfaces, lights) and are sized for modern softball play, soccer play
- Facility renovation/improvements (8)
 - Renovate aging facilities (3)
 - Better lighting on bike paths/running trails (2)
 - Update play structures
 - Along bike path, add a few kiosks with maps of the path, perhaps some visual art education on river habitat, etc.
 - Let's get into the 21st century. You can't expect to beat out private venues with some of our facilities. Amazon pool is a great example of what can happen when you get a state of the art facility. People come!
- Facility maintenance (5)
 - Better maintenance
 - More employees to take care of facilities
 - Facilities would be in better shape if they were used more. Encourage participants to help take care of THEIR facility
 - Clean up portions of west-end bike path. Scary!
 - We pay too much for the maintenance of our facilities and should contract out to a private agency for the janitorial service
- Better use of facilities. Using facilities for more things means more revenue
- Re-establish the community center concept of providing services to all ages
- We must get a handle on vagrancy. What good are facilities the public is afraid to use?

Budget

- Stabilize budget (2)
- Combine with recreation budget
- Make these a priority in the City budget
- Funding
- Fund operation side of things
- We don't have the money within the general budget to do anything better in this area, but we probably could work with agencies that use Alton Baker park and determine how we could better utilize the park and the Cuthbert

Other

- Connect with the new courthouse complex
- Promote good will with unincorporated areas, e.g., Santa Clara, by sponsoring positive special events and improvements
- Develop interconnecting bike paths to provide better, safe access to facilities and parks
- More free public service programming
- Multi-generational programming
- Continue to ensure ADA compliance
- Better job marketing. Come up to speed with the net, regional marketing, etc.
- Parking spaces
- Outdoor education for kids (school programs) by partnering with River House, EWEB, UO
- Master vision/goals plan consistent with resources
- We must eliminate skateboarders everywhere they are not supposed to be



8) What specific improvements should be made to make the City's parks, open spaces and recreation programs, cultural services and facilities more accessible to people with disabilities?

Park/Facility Improvements

- More (accessible) restrooms in parks (7)
- Pools (4)
 - All pools accessible
 - Warm water exercise pool
 - Hot tubs
 - More accessible pools
- Renovation (3)
 - As we renovate, the improvements have been coming into place fine. If we don't renovate, there definitely are some facilities lacking in accessibility
 - Update older facilities
 - The City of Eugene is well equipped to make facilities and programs accessible. Keep up the great work in renovation and design of facilities
- Gym space
- Cultivate plants that reduce allergies in parks and open spaces
- More community gardens
- No gravel under picnic tables
- More signage
- Add a recreation facility to Whitaker and Bethel neighborhoods

Accessibility

- Increase the number of parking spaces for wheelchair vehicles (2)
- Make all of our facilities ADA compliant (2)
- More access to some parks (pathways to and from parking lot)
- Make Washington park accessible for wheelchairs
- Add features to make more accessible to people experiencing disabilities
- Accessible stages; hire disabled staff and performers
- Accessible baths/ramps/lot approaches for ALL disabilities
- Involve advocates in wheelchairs in the development of projects. If spaces are wheelchair accessible, they will be accessible to all
- We should openly market that our facilities are open to persons of all abilities

Programs/Services

- Sponsor free safety clinics
- Culturally competent, affordable, accessible programs for people of all ages
- Create maps, brochures, and publicity (in Braille, tactile maps, etc.) so patrons know what and where the accessible features are
- Programs for young children (under 10)
- Creative programming
- Outreach to the Hilyard Center audience, e.g., with facility events and programs
- Link with other agencies that serve persons with disabilities in providing cooperative programs
- Have open forums to get input from the folks directly involved
- Offer free and low cost events in the community in conjunction with other agencies
- Give away a certain amount of Hult Center tickets to agencies that serve persons of low income and are experiencing disabilities (was done in the past)
- Set up some time on-line for ordering, where these groups could routinely check and reserve tickets on a first come first serve basis

9) Partnerships are important to achieving the City's goals and meeting residents' needs. What three partnerships do you think will be most important to parks, open space and LRCS over the next five years? (Name the partner groups and the kind of partnership you see us having with each.)

Schools

- Schools (11)
 - Public schools (3)
 - Schools—Shared facilities (3)
 - Schools--Shared programming
 - Schools--Park development
 - Schools--Outdoor activities combined with life skills teaching, especially latch-key times
 - Schools--Work in cooperation of after school (weekend) activities, field usage and development
 - Schools--Recreation (4J/Bethel/Alternative schools and home school groups creating programming that has a developable theme and sharing facilities
 - Schools--Providing before and after school child care and activities
 - Schools--Providing youth programs with outdoor and after-school programs
- Universities and colleges (3)
 - UO/Lane
 - UO Education, 3PM (Planning, Public Policy, and Management), athletics
 - LCC, providing classes and programs for adults and especially the growing young senior population in various locations around the community so opportunities are more accessible

Public Agencies

- Parks and Recreation (6)
 - Parks and Recreation (2)
 - Lane County Parks--Coordinate planning and land acquisition
 - Parks and Open Spaces Division--It's logical to have recreation and parks together again
 - Re-join parks department and recreation division and build that partnership
 - Improve the relationships with recreation (particularly with recreation administration)
- Improve morale within the division
- Internal relations with itself. More collaboration and communication
- City departments--Give equal weight among budgeted allowances and consideration
- Police and Safety--Enforce existing laws at our facilities
- Public safety--Work together in the prevention aspects with youth in mind
- Planning and Development--Create a better downtown that responds to the goals of LRCS
- LCOG Public Safety Coordinating Counsel--Develop and offer a comprehensive recreation and cultural service plan for youth in our community and then act as the coordinating and advising body for this plan

Community Organizations

- Bethel Weed and Seed and 5As—Providing a safe haven for teens and positive activities for youth
- KIDSPORTS--Improving coordination and support of youth athletics
- Local Art Groups, such as the Lane Arts Council--Utilizing their programming within our facilities



Media

- TV and radio--Providing advertising for our services and programs
- Media for advertising
- Media, such as Register Guard, Chambers, etc.

Private Businesses

- Developing partnerships with local businesses
- EWEB--Conservation team
- Partner with large corporations for more sponsorship or money
- Large businesses--Offer community classes in their conference rooms
- Malls--Use non-rented space to offer classrooms
- Private/contract providing of services/supplies

Other

- We need to develop an Advisory Council for Recreation along with the development of our Master Plan. That will allow us to monitor and evaluate our program goals and strategies and look at the possibility of developing a future special taxing district for recreation. This group could be a foundation type of organization that could also be used to apply for grants, sponsorships and coordinate special events with other agencies that need or want tax write-offs, etc.
- We need to establish a set of partnership agreements (more defined) with our existing partners and look closely at what is working and not working and then expand on that. The future of our service delivery is dependent upon our ability to create and sustain partnerships with organizations to maximize our resources. Presently, we have some partnerships that aren't working and some agreements that are costing more in revenue than we can afford. We need to have a long-term master plan and identify those agencies and partners that can help us realize our goals. This needs to have measure objectives attached to them and be long term in nature that folds into our over-all picture/plan for the department

10) Do you believe the Parks and Open Space Division and the Library, Recreation and Cultural Services Department can improve the way they communicate with City residents? If yes, how?

Marketing

- More marketing (3)
- Use marketing to increase the awareness of existing services and benefits (3)
- Fill marketing position
- More dollars for marketing
- Start with having a marketing staff in the Recreation Division to develop a plan and do the marketing
- Hire a marketing director. Use this person to centralize, communicate and work from a marketing plan

Media

- Better relationship with all media venues
- Better advertisement
- TV
- Print
- PR advertisements that show tax dollars at work and list all the positive things have available

- We have done a good job in maintaining solid relations with the local media, with terms of information updates
- Increase media contact via television commercials using participant testimonials and radio spots
- We need to reach our non-users in a better way. Develop partnerships with radio stations and TV companies to try and get more advertising; web marketing among communities as well as individuals

Public Information

- Improve public information/notices
- POS puts out a nice newsletter. I don't think that would be effective with LRCS, but something along those lines could be considered
- Create a common recreation guide that lists recreation service activities, as well as parks and open space information
- Create a common or linked website
- Use City employees. Improve communication with staff; they talk to their neighbors and friends
- I believe that the City-wide POS publication is a waste of money. Few people read it

Other

- More events
- How about a recreation advocacy board?
- Community water safety program. Increase the awareness of all City residents to prevent water accidents
- Include youth in a program that trains them how to communicate benefits with adults
- Involve residents in this type of process. Let them have a say in advocacy groups and stable funding
- I believe City residents need to read and look for the info
- We do an okay job with City residents, but residents who live outside of the city should be kept up to date also
- Find out how different areas and segments of population receive their info/news
- We still need to develop ways of maintaining good public relations with the community
- We can do a much better job in obtaining citizen involvement in our programs. The fact that we haven't revised our Master Plan in 10 years is a good indicator of this. The City of Eugene has a Citizen Involvement goal that describes 6 strategic issues: They are public information, collaborative input, shared decisions, neighborhood program redesign, volunteer programs and common purpose/improved process. Each of these issues is addressed by at least one change strategy. Each strategy is accompanied by a measurable objective so that the organization and the community have a common definition of success. We should incorporate these strategies into our Master Plan



11) Of all the improvements discussed in this questionnaire, what three parks, open space, and recreation and cultural services improvements are most needed in Eugene today? (Please list your choices. They do not have to be in priority order.)

Facilities

- More/new facilities (12)
 - An additional swimming pool in Southwest Eugene (2)
 - Outdoor/environmental facilities
 - Another skate park
 - Pools
 - Splash parks
 - Hot tubs and/or new pool
 - Downtown skate park and bike facility
 - More sport fields
 - Build parks and facilities in Whitaker
- Renovated facilities (6)
 - Renovate Echo Hollow and Sheldon pools (3)
 - Renovate completely. Don't band aid outdated facilities
 - Provide structure to allow Amazon Pool to be used all year
 - Improve upon current facilities to be more multi-purpose
 - Our facilities need to be upgraded
 - Better fitness rooms
- More parking for facilities
- Restrooms
- Maintain what we have

Community Centers

- More facilities in Bethel area (3)
- More facilities in all areas
- More facilities (West Eugene area) and more gyms in the facilities
- Neighborhood community centers for all ages
- New multi-use facility: pool, gym, weight room, indoor track combined
- Build neighborhood-based community centers for all ages, all user groups (pools, seniors, athletics, youth, branch library, art. We need a minimum of 3, preferably 4
- Re-establish and expand the community center, all ages system
- Keep recreation facilities OPEN. Extend hours of operation

Parks and Open Spaces

- More parks, facilities, open spaces
- Continue to acquire, plan and maintain parks and open places
- Cooperation within LRCS/Parks and Open Space
- More open spaces/parks in all areas of community and maintaining what exists (especially along the river)

Programs

- Programs for all persons (age and ability)
- Diversity of programs to fit all socio-economic groups in Eugene
- More adult classes
- Recreation community centers need to go back to multi-age programs and not just focus on youth. Need all-age programming
- Offer more lifelong learning programs throughout LRCS
- Provide more special events in the parks via recreation and cultural services



Funding

- Stabilize funding (3)
- Stabilize budgets (2)
- Ensure operating funds to staff, maintain and program
- Recreation needs the most help. Due to the cost necessary to design and deliver programs, we are the most expensive of the 3 areas in offering services. We need to be stabilized

Other

- Keep whole community in mind: youth, adult, senior, disabled, minorities, etc.
- Combine parks and recreation again (opportunity for more stable funding and cooperative programming/maintenance)
- Develop inter-departmental relationships
- Get skateboarders and vagrants under control
- Develop partnerships that allow us to leverage and expand our service

12) Do you have any other comments?

- What about partnerships? A new plan for business. Reduce tax incentives and use the money to provide recreation benefits for their quality of life
- This type of workshop makes me feel like a valued member of the team, and I appreciate the opportunity to be involved. Thanks!
- Communication with City and public

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